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Press Release

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Vallecitos launches new www.vwd.org web site

San Marcos, CA – Looking to enhance its customers' online experience, the Vallecitos Water District recently unveiled a new www.vwd.org web site featuring easier navigation to information and increased on-line billing capabilities.

Although the District has maintained the same elevated standard of service, much has changed since the last web site upgrade in 2006. To accompany a new mission statement and strategic goals of better public communication, the District upgraded its web site with a design more in line with visitors' objectives when visiting www.vwd.org.

Included in the makeover is a new section dedicated to transparency listing financial and budget audit results, District operation policies, archived Board meetings and agendas, and Board, management and staff salaries.

Besides serving as a vehicle to showcase Vallecitos as water and wastewater specialists through industry-leading facility upgrades, staff training and customer education offerings, visitors will be able to stay abreast of District happenings through calendar of events and "In the Spotlight" sections prominently displayed on the site's front page.

And with designated experts from each District department maintaining content for each section, information and navigation will continuously be reviewed and updated to ensure a helpful, user-friendly experience for all www.vwd.org visitors going forward.

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Vallecitos Water District is an independent, special district dedicated to providing water, wastewater and reclamation services to approximately 97,000 people in a 45-square-mile area that includes San Marcos; the community of Lake San Marcos; portions of Carlsbad, Escondido and Vista; and other surrounding unincorporated areas. The public is invited to Board meetings, taking place at 4 p.m. the first and third Wednesday of each month at Vallecitos' Administration, Maintenance, and Operations Facility - 201 Vallecitos de Oro, San Marcos.