Vallecitos launches new www.vwd.org web site

Looking to enhance its customers’ online experience, the Vallecitos Water District recently unveiled a new www.vwd.org web site featuring easier navigation to information and electronic bill payment options.

Although the District has maintained the same standard of service, much has changed since the last web site upgrade in 2006. In addition to needing the upgrade to keep up with constantly changing technology, such as mobile devices and tablets, the District’s website had to accompany a new mission statement and strategic goals of better public communication.

Included in the makeover are many new sections, such as a transparency page that provides the public with centralized access to District Board member policies, financial information and insight into the operations of the District.

Besides serving as a vehicle to showcase Vallecitos as water and wastewater specialists through industry-leading facility upgrades, staff training and customer education offerings, visitors will be able to stay abreast of District happenings through calendar of events and “In the Spotlight” sections prominently displayed on the site’s front page.

And with designated experts from each District department maintaining content for each section, information and navigation will continuously be reviewed and updated to ensure a helpful, user-friendly experience for all www.vwd.org visitors going forward.
Desalination construction update

After receiving final approval approximately a year ago, Vallecitos' wholesaler, the San Diego County Water Authority, immediately moved forward with plans to build the West Coast's largest desalination facility that will remove salt from nearby ocean water in Carlsbad's Aqua Hedondia Lagoon and funnel it to your faucet for safe, human consumption.

The long journey to increased water availability in our region has dispersed construction crews to an industrial area near Carlsbad's coast for plant construction. Crews have also descended upon areas of Carlsbad, Vista and San Marcos to lay and connect 10 miles of 54-inch pipeline essential to feeding this supply to the District's 45-square-mile service area.

So far construction phases for the 50-million-gallon-a-day plant and related water delivery system continue to move forward without delays, keeping us on pace to have this new, drought-proof source available to Vallecitos customers by March 2016.

Pipeline Construction in San Marcos

Although much of the trenching and pipe installation has been completed in our area, crews will be returning to some neighborhoods in January to restore and repave affected streets.

To find out more about potential construction delays or progress, visit Poseidon Resource's Carlsbad Desalination Project web site at www.carlsbaddesal.com or contact the construction coordinator at (760) 655-3900.
Increase your water IQ by visiting www.watersmartsd.org

Conservation at home, usually focused on faucets and other water fixtures in the residence, just moved to another household location – the computer.

Vallecitos wholesaler San Diego County Water Authority has recently launched www.watersmartsd.org to serve as a comprehensive online resource to assist residents in achieving a more water-efficient lifestyle.

In addition to conservation tips and answers to frequently asked questions, the site also features multimedia, a water-use calculator, free garden design software and residential design templates to benefit all living in our semi-arid desert region.

Visit and sign up for automatic notification regarding web site updates on pertinent water information and embrace water-smart living today!
$75 rain barrel rebates now available!*

Besides saving money for a rainy day, Vallecitos customers can also save water from a rainy day.

Vallecitos is now offering $75 rebates to apply toward the purchase of rain barrels that allow you to collect and re-use rainwater from gutters and downspouts for lawns and gardens. Not only does this free, alternate water source minimize the amount of water flowing into the storm drain, but plants and soil microbes prefer rainwater because it is naturally “soft” – free of chlorine and minerals.

Enjoy the benefits of this unique conservation storage unit by going to www.bewaterwise.com or by calling SoCal Water Smart at (888) 376-3314 to find out guidelines and apply for this rebate today.

During the rebate application process, be sure to check out rebates for other water-saving devices such as ultra-low-flush toilets, soil moisture sensor systems, high-efficiency washing machines, weather-based irrigation controllers and sprinklers.

*Funding is provided by Vallecitos’ wholesaler and is offered on a first-come first-served basis.